



**First Service Baker Tennis Academy, The Tennis Courts, Maltings  
Academy, Spinks Lane, Witham, Essex CM8 1EP**

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## **First Service Baker Tennis Academy**

### **Cancellations Policy**

Membership and squads can be cancelled at any time, there is no fixed tie-in period to these. We ask for 1 month's notice to action the cancellation. The same applies if you wish to permanently cancel an individual lesson slot.

#### **Individual lessons**

If you pay monthly for individual lessons, the slot you have is specifically reserved for you. If you cancel a lesson because you are away on holiday or unable to make the session for another reason, you will be charged for this session missed. If enough notice is given to the coach, the coach will either try to fill the slot and if they can, you will be refunded for the session, or, they will roll the lesson to another time.

If a lesson has to be cancelled because of bad weather or because a coach is ill or unable to attend the session then you will receive a refund for the session missed. This takes 5-10 days to be re-credited to your payment card.